



HIRE PRODUCT INFORMATION SHEET

All Marquee and Tent structures are installed by trained and uniformed Wedding Marquee staff. We keep an eye on the weather, if predictions are poor we may setup early provided the equipment, labour, and the site is available etc. Wind speeds over 40 KPH, lightning, rain, hail, extreme heat, etc may delay or cancel installation or removal of equipment.

To help us prepare for your function we appreciate a written setup/layout diagram at least 3-4 working days in advance of scheduled installation day. Most deliveries are made (Mon-Fri) between 8.00am and 4.00pm. Customers are welcome to call the day of delivery to inquire about approximate arrival times.

It is preferred that our delivery vehicles can have access to the marquee location. If not, we need at least firm pathways leading to the site due to the heavy nature of the equipment required. Please leave driveways, side access points and the installation site clear or waiting/return trip transport fees may apply. We recommend you mow lawns 3-4 days in advance of setup. If you have animals or pets, restrain them from interfering with delivery personnel. Prior to delivery and pickup remove pet faeces in and around area where equipment is being setup and carted.

If staking is required, be careful of the unseen underground factors that may affect the marquee placement, ie sprinkler systems, gas and water lines, sewage pipes, telephone and electrical conduit or wires, etc. The customer is responsible for the locating and marking of any underground utilities or services so as not to cause damage or injury to Having a Party's employees, the customer, property, or guests. In most municipalities the local utility companies will visit the site and mark the locations of their pipes, wires etc.

If electrical power is required to the tent for lighting etc try to locate the marguee in an area where power can be easily accessed and run to the tent.



At least 50cm of clearance is required around the perimeter of the marquee for staking or weighting. Example: The marquee pictured left is 6m x 3m but the floor space required (shaded grey) to allow for pegs or weighting is 7m x 4m

The height of our marguees must be considered when selecting a location. The eave height is 2.5m and requires at least this amount of overhead clear space. Centre peak height can reach over 6m on Matrix Series Marguees so avoid low hanging tree branches, roof eaves, etc. Power lines require at least 5m clearance from any marquee structure.

Cooking of any description or heating of food is not permitted under or within 5m any Marguee or Tent canopy/walling. Residual cooking and food odours can remain on the fabric for up to 6 months. Replacement fees will be charged to the customer if any odours remain in any fabric.

Upon collection again please leave the area clean to allow easy access to the site and remove all rubbish etc from your function. Failure to do so may incur waiting/return trip transport fees.

The customer is responsible for obtaining all necessary permits required by any council/ city etc.